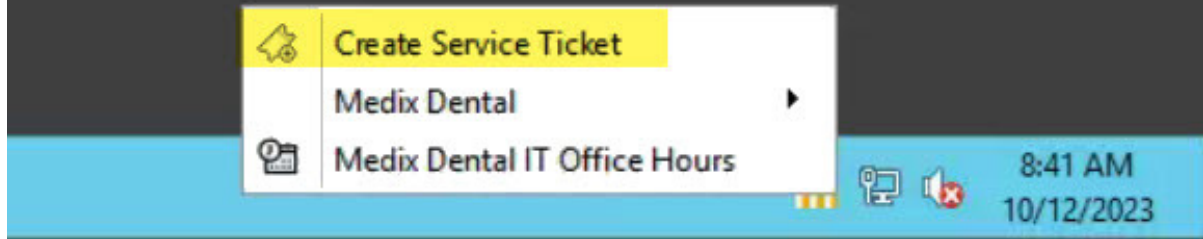1. Start by clicking on the M icon in the system tray near the clock.
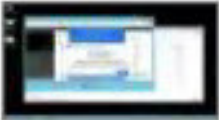
2. Click "Create Service Ticket" to create a new ticket

Create Service Ticket

Medix Dental ▶

Medix Dental IT Office Hours

8:41 AM
10/12/2023

Send support request

Subject: System error when using Google Chrome **#1**

Body:
Hello,
I was using this application and received the errors below in the screenshots.
Please help!
#2

Images: **#3**

First Name: Medix

Last Name: Dental

E-Mail: YOUR_EMAIL_ADDRESS @medixdental.com **#4**

Phone: 877-885-1010 **#5**

Send   Cancel

#1 **Subject:** Always include a brief summary of your current issue in the subject line.

#2 **Body:** Please include any key information pertaining to the issue that could help our team diagnose your current issue. This could include when the issue started happening.

#3 **Images:** Our upgraded software will allow multiple screenshots or images to be uploaded to your ticket by clicking the green + button.

#4 **Email:** An email address is required to be entered each time prior to being able to click the send button. Please use your preferred email address as ticket updates may be sent to this email address.

#5 **Phone:** Always include the best contact number that our team can call you on for this specific issue.